**Notice of service disruption**

Dear Customer,

We would like to inform you that HSBC will be conducting a scheduled Disaster Recovery Exercise on PromptPay services on 15AUG21 and 5SEP21.

As a result, you will be unable to receive bill payments or fund transfers initiated through PromptPay Credit Transfer service and PromptPay Bill Payment service for short durations during the following periods:

* From 01:00am until 02:00am on 15AUG21 (Sunday)
* From 01:00am until 02:00am on 5SEP21 (Sunday)

We apologies for any inconvenience caused and appreciate your patience.

Thank you for banking with HSBC.

AUGUST 2021

Issued by The Hongkong and Shanghai Banking Corporation Limited, Bangkok Branch